Potential JMA/MRI email security breach

There has been a potential security breach of emails sent to the Japan Meteorological Agency (JMA) and its Meteorological Research Institute (MRI) due to unauthorized access to email-handling hardware. We take the privacy and security of information seriously, and sincerely regret any concerns or inconvenience that this incident may have caused.

The unauthorized access relates to overseas breach of zero-day vulnerability content. Both organizations have taken measures to block unauthorized access, with software updated for enhanced security. However, as a consequence of the unauthorized access, the content of emails received by JMA and MRI between early June 2022 and late May 2023 may have been leaked. Correspondents whose email content may have been exposed are being contacted directly.

JMA never asks for personal information or insists that users click on URLs provided in emails. Be aware of fraudulent emails or telephone calls from anybody pretending to be from JMA. Related concerns can be addressed to:

Email: soudan_cs@met.kishou.go.jp

This email address is for receipt only; it is not used for dispatch. Please do not send email with attached files.